

Lakeside Frequently Asked Questions



Our school office team receive lots of regarding information P/Cs require every day. Here are a set of FAQs which may be help smoother communication between home and school.

- **How can I find out about the next non-uniform day?**

Information about charity/awareness days is publicised on the 'Dojo- school story' feed. Class staff also post reminders on 'Dojo-class story' when there is a special event pending.

- **Where are the diary dates listed for the year?**

The school website has diary dates on the electronic calendar on the home page. The office team regularly update this with any new events. The monthly school newsletter lists current dates and events.

- **What are the school start and end times each day?**

Since September 2020 we have been operating a staggered start and end to the school day. Each year group (to ensure adequate social distancing between class 'bubbles' uses one of the 3 gates. Currently on a Wednesday all children must be collected at lunchtime as school must close for staff PPA/training sessions. (This will be reviewed at the end of the Autumn Term).

- **I have a safeguarding concern. Who can I speak to about this?**

The Safeguarding Team- Mrs Knibbs & Miss Melhuish.

What days does my child need to wear PE kit to school?

The year group sections on the school website contain all relevant information about classes. You may also Dojo message the class staff if you are unsure.

- **What should I do if my child shows any Covid-19 symptoms?**

Please follow the flow chart if your child or anyone in your household is experiencing symptoms. [LINK....](#)

- **How can I find out what learning topics and homework my child needs to know?**

The 'Class Dojo' story will list any current topic and homework information. There are year group sections on the school website which contain all of the information too.

- **I think my child is eligible for Free School Meals. What should I do?**

Use this link and add your information to check whether your child is eligible and the school office team will action things from this point.

<https://www.cloudforedu.org.uk/ofsm/link2ict>

Please input the school name as Lakeside Community Primary School to make sure the information comes through to our online school checking portal

- How can I buy new school uniform/equipment?

<https://www.just-schoolwear.co.uk/>

website has a list of uniform items which can be purchased. You may opt for delivery to your home or the school office.

- What is the policy should my child need to be absent from school for a particular reason?

The attendance policy has details about this. Follow this link.

http://www.lakeside.theharmonytrust.org/serve_file/798238

- Do school have information about what is served for school meals? My child has specific dietary needs, what should I do?

The school website has a menu for school meals which is regularly updated. Meals must be paid through 'parentpay' in advance. Dietary needs/allergy information must be shared with the school office team so that appropriate actions can be taken for the child. All meat products served are 'halal' and there is a vegetarian option.

- My child has experienced an e-safety issue while using social media. Who can I speak to about this?

Initially, you can speak to the class teacher. You may need to speak with the year group phase leader- Miss Coulling (EYFS), Mrs Munton (Year 1 & 2), Miss Brown (Year 3 & 4), Miss Sidhu (Year 5), Miss Waites (Year 6). For more serious concerns please contact one of the safeguarding team (Mrs Knibbs, Miss Melhuish).